

# THEODORE A. DIVITO

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## Logistics Transportation/ Terminal Manager

Experienced logistics and transportation manager for leading companies that require management for transportation operations, vehicle management, and distribution. With over 25 years of logistics management spanning aviation, land, rail, and sea freight, I pioneer transportation solutions with *people*, through infectious positive motivation resulting in *accuracy, delivery, and customer service*. My supply chain management with government, military, and private organizations has developed transportation solutions and support for up to 5,000 personnel and fleets up to 1400.

### SKILLS SUMMARY

Transportation Management & Logistics operations ♦ Distribution Management ♦ Fleet Maintenance ♦ Freight Management & Dispatching ♦ Intermodal management ♦ Driver Management ♦ OSHA, DOT, HAZMAT compliance ♦ Forecasting, KPI analysis ♦ Cost Control ♦ TWIC Card, CDL Class A, forklift ♦ Six Sigma ♦ FMCSA ♦ FTL / LTL

### WORK EXPERIENCE

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#### **Operations Supervisor                      McLane NW                      November 2017-May 2019**

Manage 3PL drivers and incoming trucking shipments and more than 60 selectors, forklift drivers, palletizers, loaders, receivers and drivers for a large wholesale grocery company. Manage different departments, plan work schedules, forecast demand, fill orders, and process shipments. Track cargo and received shipments along with purchase orders. Recruit, interview, hire, train, and manage personnel. Conduct performance review and counseling of over 60 personnel. Review production analysis daily. Encourage training of employees who do not meet standard rather than termination. Utilize compassionate leadership styles for production improvement. Process documentation for movement of cargo; identify discrepancies or issues. Assign dock doors and review receiver documentation and claims filing.

- Coordinated all phases of trucking shipments across three warehouses with more than 50 dock doors for receipt of freight with an average of 80,000 cases of freight nightly with inventory valued in excess of \$17 million.
- Utilized effective labor organization by adjustment of manpower, department and warehouse assignment and development of SOPs to improve warehouse functionality. Developed new storage plan for cargo to take advantage of unused and unmarked space in the warehouse for seasonal cargo in excess of 600,000 pallets. Recommended increase of yard hostlers after midnight to solve bottleneck issues.
- Review shipping notices, bills of lading, invoices, orders, customer service requirements and other records to determine priorities, work assignments, and shipping methods required to meet shipping and receiving schedules. . Won President's cup for best department and "most improved" four times within one year
- Serve as an in-house hazardous materials expert. Implement cleaning plans for any spills. Responsible for three warehouses. Recommended OSHA maintenance plans for severe safety issues with dock distribution door. Inspect trailers, forklifts, pallet jacks, tugs, and cherry pickers for safety, correct operations. Enforce operators to inspect equipment both prior and post use. Keep downtime to 10% or less to ensure cost control.
- Created, maintained, and demonstrated a safety culture that incorporated "Ready Safe Go" into all the daily operations. Won departmental recognition for no accidents for over six months. Built high-performance teams for inter-departmental flexibility.

#### **Road Call Coordinator                      Interstate Distributor Company                      February 2016-August 2017**

Managed vehicle maintenance and registration. Coordinated emergency road service and repair services for stranded, and disabled commercial trucks and trailer nationally. Selected the most efficient and cost-effective repairs for the company while assisting drivers and customers in a timely manner in order to maintain top notch logistics services and customer satisfaction. Developed cross-functional relationships with dispatching, maintenance, and planning operation departments nationally in order to provide seamless customer service. Planned optimal routing with operations department during maintenance crisis to reduce downtime to an optimal 24 hrs or less for FTL trucks.

- Enforced driver management and adherence with FMCSA compliance, hours of service, and DOT requirements: Managed driver logs, accident reporting and investigation drug testing requirement and transportation

equipment/vehicle maintenance. Responsible for a fleet of over 1300 tractors. Interpreted and implemented cargo plans, making adjustments when warranted to provide an efficient flow of cargo during breakdowns and accidents.

- Ensured all scheduled passenger trips/tours were efficiently routed in all service area utilizing the fastest routes available optimizing efficient of driver's time by monitoring all assigned trips. Negotiated costs, contracts, and service saving an average of \$1300 per major repair. Reduced yearly transportation maintenance costs by over \$142,000 through review and negotiation of repair pricing estimates
- Analyzed key metrics to ensure established goals were met in the areas of performance, quality, safety, customer satisfaction, budgetary plan, etc. Drove performance improvement and measured through use and interpretation of Continuous Improvement Tools. Rated #1 in department over several months for service, speed, and accuracy.
- Drove the team to be customer centric, including developing strategies to enhance our customer service and growth, focusing on communication, service excellence, and efficiency to influence positive customer experience and feedback. Processed over 4,300 calls for outbound trailers and tractor repair requests in one month. Monitored repairs to meet service-level agreements.
- Enforced safety regulations and applicable federal, state, and local laws and regulations regarding proper handling and transporting of commercial cargo. Enforced compliance of DOT Federal Motor Carrier Safety Act regulations.
- Served as in house HAZMAT expert. Handled multiple accidents involving HAZMAT cargo to include volatiles, explosives, and corrosives. Handled a severe accident involving a tractor-trailer fire in southern California.

**Shift Operations Manager YRC Worldwide, Salt Lake City, UT / Kent, WA April 2015 - November 2015**

Shift manager for a large intermodal trucking distribution center comprising of over 200 employees and six foremen. Directed LTL freight management, cross-docking operations, safety, and maintenance management for the company's distribution network, including local, U.S. and international customers. Implemented data validation checks on freight movement tracking. Interacted with customers daily to ensure that expectations were being met with respect to both service and cost. Supervised efficient off-loading and outbound loading of trailers from and to the service center. Coordinated and helped perform all service center activities to include receiving, loading and delivery of freight, dispatching of transportation equipment, supervision of dock and yard activities, linehaul and pick-up & delivery operations, and completion of required records.

- Planned, advised, and monitored the movement of cargo into, through, and from the ports in the area of responsibility (AOR). Organized and consolidated LTL cross-dock shipments into single truckloads to facilitate improved transit times and customer service, while reducing transportation expense. Responsible for cross-dock operations of over 200 doors. Interpreted and implemented cargo plans, making adjustments when warranted to provide an efficient flow of cargo through the terminal.
- Analyzed key metrics for each distribution and fulfillment center and ensure established goals are met in the areas of performance, quality, safety, customer satisfaction, budgetary plan, etc. Provided domestic scorecards illustrating key performance indicators related to truckload (OTR), less-than-truckload (LTL), rail and parcel service levels using AS400 based terminals.
- Managed a severe HAZMAT spill involving 5,000 gallons of sulphuric acid. Worked with OSHA, EPA and DOT authorities to clean up the spill. No worker was injured in the clean up process.

**US ARMY**

**July 1996- 2015**

**Logistics & Supply Chain Operations Officer U.S. Army, JBLM (Tacoma), WA**

Senior logistical planner and coordination manager for a very large military organization. Reviewed and analyzed and worked with military operations department in order to implement and manage complex intermodal logistics operations worldwide. Coordinated with multiple external and internal agencies. Managed distribution, warehouse, and fleet, and intermodal operations. Planned, advised, and monitored the movement of LTL and FTL cargo into, through, and from the ports in the area of responsibility (AOR) which included over 20 motorpools, a train yard, and shipments transferring from seaport and aviation facilities. Provided customer service to external and client organizations. Wrote

SOPs and prepared briefs to executive leadership. Measured Key Performance Indicators and historical analysis to plan future requirements. Implemented continuous improvement processes spanning several, complex projects.

- Planned, directed, coordinated and controlled traffic and inbound and outbound freight across multimodal platforms for 2,500 personnel training across interstate stations. Maintained communications and development of multi-modal capabilities with customers, regulatory agencies, partners, and local, state, and Federal authorities.
- Fleet Manager: Directed inbound and outbound logistics operations from port to distribution terminal operations at Port of Tacoma, Port of Seattle to Joint Base Lewis-McChord railroad and trucking yards which generated a 98% interchange rate for more than 800 global sea containers returning from Port of Kandahar, Afghanistan. Oversee planning, direction, and coordination of all delivery and backhaul activities to keep product moving smoothly, accurately and efficiently
- Managed more than ten motorpools on JBLM to assess vehicle capability and support for Brigade Combat operations. Developed and managed petroleum budget. Saved the U.S. government over 260,000 gallons in fuel and \$800,000 in fuel costs through logistical analysis and forecast adjustment for a three month deployment.
- Directed transportation operations over intermodal platforms (truck to rail) for more than \$4 million worth of equipment moving from JBLM to the National Training Center (NTC). Organized retrograde operations.

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## EDUCATION

Master of Arts: Transportation & Logistics Management | American Military University

Bachelor of Science: Business Marketing | University of Maryland, University College

Associate of Science: Electrical & Mechanical Technology | Community College of the Air Force

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## CREDENTIALS & CERTIFICATIONS

Certificate in Lean Six Sigma for Manufacturing | Defense Acquisition University

Professional Designation in Logistics (PLS) - American Society of Transportation & Logistics (ASTL/APICS)

Transportation Workers Identification Card (TWIC) - Department of Homeland Security

Hazardous Materials Management, Packaging, and Transportation - U.S. Army

Safety & Risk Management - U.S. Army

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## PROFESSIONAL ASSOCIATIONS

Center for Supply Chain Management Professionals (CSCMP)

American Society of Transportation & Logistics (ASTL)/ (APICS)

Public Fleet Managers Association (PFMA)

Transportation Club of Tacoma (TCT)

Transportation Club of Seattle (TCS)

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## TECHNICAL SKILLS

MS Office: Ms Word, Ms Excel, Ms PowerPoint, Ms Outlook. Mainframe and PC applications to include Logistics Management and Defense Transportation system software (military ERP / EDI): AS400, Qualcom, Cetaris, Lotus, PBUSE, BCS3, BFT, AIMS-TC, RFID tracking, Bar code, Q-code, GPS, WinTerm, PeopleSoft, Zonar, Sage, Pictalite, Reflections, Retailix