101 F St. SW
Auburn, WA 98001
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PAUL ANNALA

OBJECTIVE

I have a strong dispatch background as well as management and safety and compliance. I am looking to find a company in which I can utilize my skill set and become an asset.

SKILLS

- Good interpersonal communication skill.
- Strong knowledge of transportation systems
- Information of state and local systems governing the transportation.
- Capability to coordinate proficient routes with service and programs.
- Considerable decision-making relation to safety, fiscal, personnel, and functions administration.
- Strong leadership skill.
- Rate Negotiation
- AP/AR
- Payroll
- Dispatch
- MS Office Suite
- Safety and Compliance
- Train, hire, manage, coach and assess the presentation of drivers.

WORK HISTORY

OPERATIONS MANAGER, NU-WAY INC., TACOMA, WA

January 16, 2015 to Present

- Scheduled and directed work activities while providing leadership and direction to company drivers and other operations staff.
- Directed, oversaw and encouraged meetings with current and potential drivers.
- Identified and resolved problem issues and concerns as efficiently and effectively as possible using critical thinking skills.
- Conducted planning, dispatching and backhaul activities while providing excellent customer service.
- Used computer skills such as Microsoft Excel, Word, Access, Power Point, Project, E-mail, Internet, Networking sites and AS400.
- Conducted and processed company payroll, billing and auditing.

SAFTEY AND COMPLIANCE ADMINISTRATOR, WESTERN PORTS, SEATTLE, WA

May 2011 to Sept 2014

- Continuance of implementation of safety policies, procedures and training programs.
- Works with WA State Patrol to help monitor and improve CSA scores.
- Direct Involvement with the BNSF and UP Railroads to keep drivers and fellow employees up to date with constant changing information/requirements/regulations.
- Responds to reported accidents to evaluate current best practices and recommend changes where necessary.
- Driver Management/Negotiation
- Processing New Drivers

INTERMODAL RAIL/PORT DISPATCER, WESTERN PORTS, SEATTLE, WA

May 2004 to March 2011

- Continuous tracking and tracing of freight to ensure drivers were in the proper place at the proper time with the correct equipment to perform the assignment assigned to them.
- Managing Leased Equipment to avoid per diem charge
- Rate Negotiation
- Customer Service
- Data Entry- Customer Reporting
- Customer Development and Sales

REFERENCES

LEON KNOPP

President, NU-Way Inc

253-341-5635

STEVE WILSON

Owner of Interharbor Freight

206-550-4447

MELISSA BROWN

Coordinator at XPO

206-915-6833